

Job Title: Telecommunications Switch Technician
Location: Subase New London, Groton, CT (onsite only)
Salary: \$37.42 plus \$5.09 Health and Welfare

GStek is seeking qualified applicants for a Telecommunications Switch Technician opening.

Required:

- U.S. Citizen
- Active (or recent) U.S. government Secret security clearance preferred but not required.
- Minimum three years of experience and/or training on the Avaya Definity G3R switching systems and voicemail systems.
- Ability to program switch and perform MACs to include maintenance, repair, and troubleshooting utilizing switch interface.
- Ability to work in a campus environment with various levels of controlled access requirements and multiple end user contacts.
- Proficiency in using Avaya site administration for adds, moves and changes as well as station/trunk related troubleshooting to resolve service tickets campus-wide
- Provide tier II switch support.
- Experience working in a central office environment to include O&M of standard peripheral equipment.
- Assisting the OSP team in traffic detail when work is being performed in manholes

Job Description:

- Monitor and diagnose switch alarms.
- Perform translation configurations.
- Perform routine preventative maintenance on switch hardware and equipment.
- Diagnose and replace faulty switch packs and switching equipment.
- Resolve customer trouble calls related to voice and data issues.
- Monitor and troubleshoot trunks.
- Perform adds, moves, and changes.

Physical Requirements:

- Ability to see, hear and talk.
- Bend, stoop, sit.
- Walking or standing for prolonged periods.
- Ability to lift and move 30 pounds.

Benefits Offered:

- Medical, Dental, Vision
- Short and Long-term Disability
- Whole and Term Life Insurance
- Supplemental Medical (Aflac)
- Legal Representation Services
- 401(k) with Matching
- Paid Vacation, Holidays, Sick Leave
- Paid Jury Duty, Bereavement, Military Duty

Clearance:

Selected applicants will be subject to a government security investigation and must meet eligibility requirements for access to classified information. Hire dates are dependent upon the issuance of an interim or final government security clearance.

Background Check:

Offers are contingent upon successful completion of professional reference checks, employment history verification, and background screening.

GStek, Inc. is proud to be an Affirmative Action/Equal Opportunity employer. All qualified applicants will receive equal consideration for employment. GStek encourages veterans, disabled veterans, and disabled individuals to apply for any open position for which they feel they are qualified.

EOE Veteran/Disabled