

Job Title: Help Desk/Desktop Support Specialist
Location: Fort Carson, Colorado Springs, CO
Type: Full-time / Non-Exempt / On-Site (no remote work available)

GStek is seeking qualified applicants for full-time Help Desk/Desktop Support Specialist openings to provide support at our Fort Carson location.

Required:

- U.S. Citizen
- Active U.S. Government Security Clearance.
- Minimum of 3 years Help Desk support experience.
- Must possess one or more of the following: GSEC, Security +CE, SSCP and/or CCNA-Security.

Desired:

- Training or Certification in Microsoft Windows 11 or Microsoft INTUNE Endpoint Management

Job Description:

- Provide Tier II technical support to resolve software, hardware, and other related IT issues.
- Provide customer service and end-user assistance at the workstation, docking station, or other IT assets and resolve any hardware or software issues that may be present.
- Complete and/or resolve the moving/relocation of IT assets and resolve any issues that may result due to a relocation, change or deletion of IT assets such as printers, scanners, and other peripherals.
- Account management through active directory.
- Computer imaging.

Physical & Mental Requirements: Performance of essential and ancillary functions may require:

- Bending, stooping, and walking.
- Sitting or standing for prolonged periods.
- Ability to lift up to 25 pounds.
- Requires near vision acuity to review written documentation.
- Ability to hear and understand speech at normal room levels and on the telephone.
- Manual dexterity to operate a telephone and keyboard.
- Ability to lift horizontally and vertically.

Benefit Options:

- Medical / Dental / Vision
- Whole and Term Life Insurance
- Short-term and Long-term Disability
- Supplemental coverage (Aflac)
- Legal Representation
- 401(k)
- Paid Vacation, Sick Leave, Holidays
- Paid Bereavement Leave, Jury Duty

Clearance:

Selected applicants will be subject to a government security investigation and must meet eligibility requirements for access to classified information. Hire dates are dependent upon the issuance of an interim or final government security clearance.

Background Check:

Offers are contingent upon successful completion of professional reference checks, employment history verification, and background screening.

GStek, Inc. is proud to be an Affirmative Action/Equal Opportunity employer. All qualified applicants will receive equal consideration for employment. GStek encourages veterans, disabled veterans, and disabled individuals to apply for any open position for which they feel they are qualified.

EOE Minority/Female/Veteran/Disabled