

**Job Title:** Help Desk Support Specialist I  
**Location:** Fort Carson, Colorado Springs, CO  
**Type:** Full-time  
**Salary:** Commensurate with experience

GStek is seeking qualified applicants for full-time Help Desk Support Specialist openings to provide support at our Fort Carson location.

**Required:**

- Active U.S. Government Security Clearance.
- Minimum of 3 years Help Desk support experience.
- Microsoft Certified Solutions Associate (MSCA).
- Must possess one or more of the following: GSEC, Security +CE, SSCP and/or CCNA-Security.

**Desired:**

- BS Degree in Computer Science or Information Systems.

**Job Description:**

- Provide Tier II technical support to resolve software, hardware, and other related IT issues.
- Provide customer service and end-user assistance at the work station, docking station, or other IT assets and resolve any hardware or software issues that may be present.
- Complete and/or resolve the moving/relocation of IT assets and resolve any issues that may result due to a relocation, change or deletion of IT assets such as printers, scanners, and other peripherals.
- Provide Blackberry administration server provisioning to blackberry type devices to include network, hardware, software, account and email issues.

**Physical & Mental Requirements:** Performance of essential and ancillary functions may require:

- Bending, stooping, and walking.
- Sitting or standing for prolonged periods.
- Ability to lift up to 25 pounds.
- Requires near vision acuity to review written documentation.
- Ability to hear and understand speech at normal room levels and on the telephone.
- Manual dexterity to operate a telephone and keyboard.
- Ability to lift horizontally and vertically.

**Clearance:**

Selected applicants will be subject to a government security investigation and must meet eligibility requirements for access to classified information.

**Background Check:**

Selected applicants will be subject to a government security investigation and must meet eligibility requirements for access to classified information. Hire dates are dependent upon the issuance of an interim or final government security clearance.

GStek, Inc. is proud to be an Affirmative Action/Equal Opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identify, national origin, disability status, protected veteran status, or any other characteristic protected by law.

GStek encourages veterans, disabled veterans and disabled individuals to apply for any open position for which they feel they are qualified.

EOE Minority/Female/Veteran/Disabled